


# Root Cause Analysis

## Root Cause Analysis

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 Seminar

 2 Dates available

 Certificate of Attendance

 Classroom training

 8 Lessons

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Seminar Number: IDN-A10-PUB

Status: 26.09.2024. All current information can be found at <https://academy-id.tuv.com/s/IDN-A10-PUB>

**Root cause analysis (RCA)** is taught in this class as a means of getting to the bottom of any issue. You'll acquire the skills necessary to effectively apply RCA methods in order to fix broken systems and avoid future issues.

This method helps organizations to improve their operations and processes by identifying the root causes of problems and taking corrective action. RCA is a proven and effective method for identifying and eliminating the source of problems, resulting in improved performance, reduced costs, and increased customer satisfaction.

## Benefits

- **Improved performance:** By identifying and addressing the underlying causes of problems, organizations can improve their overall performance and achieve better results.
- **Reduced costs:** By eliminating the source of problems, organizations can reduce the costs associated with repairing or correcting the problem, as well as the costs of lost productivity and customer dissatisfaction.
- **Increased customer satisfaction:** By identifying and eliminating the source of problems, organizations can improve the quality of their products and services, which can lead to increased customer satisfaction.
- **Better decision making:** By understanding the root cause of a problem, organizations can make more informed decisions about how to address the issue.
- **Increased safety:** By identifying and eliminating the source of problems, organizations can reduce the risk of accidents and injuries, which can lead to increased safety for employees and customers.
- **Compliance:** By identifying and eliminating the source of problems, organizations can ensure compliance with regulations and industry standards.
- **Continual improvement:** By using RCA as a methodology, organizations can continuously improve their processes and operations.

# Target group

- Operations and production managers
- Engineers and technicians
- Team leaders and supervisors
- Front-line employees involved in the process or problem being analyzed
- Safety and compliance professionals
- Consultants or external professionals who specialize in RCA and process improvement.

# Requirements

No Prerequisites required. Anyone can complete this course.

# Training outline

- Introduction to RCA
- Problem Identification
- Root Cause Analysis Techniques
- Facilitation and Teamwork
- Implementation and Follow-up
- Case Studies
- Advanced RCA techniques
- Root Cause Analysis Tools
- Legal and Ethical considerations

# Other information

For payment and other inquiries, please contact our Sales Executive:

1. Ms. Rezky Citra - (Rezky.Citra@tuv.com | +62 896-1257-3270)
2. Ms. Novia Yulianti - (Novia.Yulianti@tuv.com | +62 814-1350-3255)
3. Mr. Hendra - (Hendra.hendra@tuv.com | +62 856-2448-0758)
4. Ms. Jesseca Cindy - (Jesseca.Cindy@tuv.com | +62 812-8183-8854)

## **ADDITIONAL INFORMATION**

- Fees are inclusive of training materials and certificate.

- Training fees exclude 11% VAT.

## **CANCELLATION POLICY**

- TÜV Rheinland Indonesia, reserves the right to postpone and cancel public courses.
- Unless cancelled by TÜV Rheinland Indonesia, training fees are non-refundable.
- Participants with late cancellation (five days prior the training schedule) will not be refunded. Full amount of the training fee will be charged and invoiced.
- Transferability: If you are unable to attend, a substitute delegate may attend in your behalf. Please provide the name and title of the substitute delegate

## Event overview and booking

Book your desired date now directly online at <https://academy-id.tuv.com/s/IDN-A10-PUB> and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

# Order form Page 1/3

I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

## Root Cause Analysis

Seminar Number: IDN-A10-PUB

Please choose an appointment you would like to book:

- 28/10/2024 - 28/10/2024**, Daerah Khusus Ibukota Jakarta | Event number: IDN-A10-PUB- Root Cause Analysis  
Rp 1.500.000,00 (Net price, plus VAT) Rp 1.665.000,00 (Gross price, including VAT)
- 16/12/2024 - 16/12/2024**, Daerah Khusus Ibukota Jakarta | Event number: IDN-A10-PUB- Root Cause Analysis  
Rp 1.500.000,00 (Net price, plus VAT) Rp 1.665.000,00 (Gross price, including VAT)

All further information about the dates can be found at <https://academy-id.tuv.com/s/IDN-A10-PUB>.

Please send us **all pages** of the form by fax or email to order the above seminar.

**E-mail:**  
[academy@idn.tuv.com](mailto:academy@idn.tuv.com)

**Phone:** +62 21 397 04 579

Please enter your order data on the next page.

# Order form Page 2/3

- I am ordering as a consumer (private customer)
- I am ordering as a company / public authority (business customer)

## Invoice address

We use this data for order confirmation and invoicing.

Company or authority name:

Position Title / Department (optional):

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Street and house number:

ZIP CODE:

City:

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Your internal purchase order number:

Your Tax VAT (optional):

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You can enter an internal purchase order number  
(SAP number)

## Your contact data

We use this data for order confirmation and invoicing.

Salutation:

First Name:

Last Name:

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Email Address:

Phone number (optional):

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## Participant information

I will participate in the seminar myself (contact details as indicated above)

The following person is to participate in the seminar:

Complete only if you are not attending yourself, but another person is.

Salutation:

First Name:

Last Name:

\_\_\_\_\_

Email Address:

Phone number (optional):

\_\_\_\_\_

Date of birth (optional):

Place of birth (optional):

\_\_\_\_\_

## Payment method: Invoice

For consumers, the cancellation policy applies, which you can find under the attached terms and conditions.

I hereby accept the following general terms and conditions of the organizer (<https://academy-id.tuv.com/terms>).

Location, date

Signature

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Please send us **all pages** of the form by fax or email to order the above seminar.

**E-mail:**

[academy@idn.tuv.com](mailto:academy@idn.tuv.com)

**Phone:** +62 21 397 04 579