


# Eight Disciplines (8D) in Problem Solving

## Eight Disciplines (8D) in Problem Solving

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 Seminar

 Always available

 Certificate of Attendance

 E-learning

 1 Lessons

 Available online

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Seminar Number: PH-C09-8D-v01-en

Status: 27.07.2024. All current information can be found at <https://academy-ph.tuv.com/s/PH-C09-8D-v01-en>

8D also called "Team Oriented Problem Solving (TOPS)", is one of the trouble shooting approaches in Ford Motor Company which used in quality issues as well as manufacturing process performance lower than expectations. This training course would assist participant to probe and apply 8D process and skills systematic, and solve problems from the root cause level. As the additional benefit, this course also help participant to establish a preventative system to avoid the likelihood of problems to occur.

## Benefits

- Understand and apply when, where & how to use problem-solving technology
- Identify eight disciplines in problem solving process; Be aware of key process steps and tools in trouble shooting
- Evaluate and apply a series of planning mechanism to solve problem systematic
- Know how to solve problem in work place
- Analyze training needs of employee on problem solving

## Target group

Management and technical professional who are responsible for problem solving in all industries (manufacturing, services, etc.) e.g. quality, supplier management, customer services personnel.

## Requirements

At least two years work experience should be needed.

## Training outline

D0: Prepare for the 8D Process

D1: Establish the Team

D2: Describe the Problem

D3: Develop Interim Containment Actions (ICAs)

D4: Define and Verify Root Cause and Escape Point

D5: Choose and Verify Permanent Corrective Actions (PCAs) for Root Cause and Escape Point

D6: Implement and Validate Permanent Corrective Actions (PCAs)

D7: Prevent Recurrence

D8: Recognize Team and Individual Contributions

## Other information

For payment and other inquiries, please send an email to [info@phl.tuv.com](mailto:info@phl.tuv.com) This course will be valid for 3 days after first access.

## Event overview and booking

Book your desired date now directly online at <https://academy-ph.tuv.com/s/PH-C09-8D-v01-en> and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

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I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

## Eight Disciplines (8D) in Problem Solving

Seminar Number: PH-C09-8D-v01-en

Please choose an appointment you would like to book:

- 01/01/2024 - 12/31/2099**, | Event number: PH-C09-8D-v01-en  
€2,000.00 (Net price, plus VAT) €2,240.00 (Gross price, including VAT)

All further information about the dates can be found at <https://academy-ph.tuv.com/s/PH-C09-8D-v01-en>.

Please send us **all pages** of the form by fax or email to order the above seminar.

**E-mail:**  
[academy@phl.tuv.com](mailto:academy@phl.tuv.com)

**Phone:** +63 28128887

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You can enter an internal purchase order number  
(SAP number)

## Your contact data

We use this data for order confirmation and invoicing.

Salutation:

First Name:

Last Name:

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Email Address:

Phone number:

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## Participant information

I will participate in the seminar myself (contact details as indicated above)

The following person is to participate in the seminar:

Complete only if you are not attending yourself, but another person is.

Salutation:

First Name:

Last Name:

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Email Address:

Phone number:

\_\_\_\_\_

Date of birth (optional):

Place of birth (optional):

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## Payment method: Invoice

For consumers, the cancellation policy applies, which you can find under the attached terms and conditions.

I hereby accept the following general terms and conditions of the organizer (<https://academy-ph.tuv.com/terms>).

Location, date

Signature

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Please send us **all pages** of the form by fax or email to order the above seminar.

**E-mail:**

[academy@phl.tuv.com](mailto:academy@phl.tuv.com)

**Phone:** +63 28128887