



Root Cause Analysis

Root Cause Analysis

 Seminar

 3 Dates available

 Certificate of Attendance

 Virtual learning

 8 Lessons

 Available online

Seminar Number: PH-C09-ISOMS-RCA-VC

Status: 27.07.2024. All current information can be found at <https://academy-ph.tuv.com/s/PH-C09-ISOMS-RCA-VC>

The Continual Improvement of your Quality Management System necessitates processes for effective corrective actions. Root Cause Analysis Training is designed to provide participants the necessary skills and tools to: identify the “real” causes of the problem, deal with the most important reasons for performance problems rather than its symptoms, and kill the problem at the root. The Root Cause Analysis course is designed for organizations committed to Continual Improvement of their Quality Management System.

Benefits

Upon the completion of this course, the participant should be able to:

- Identify the root cause of quality problems using simple 5 Whys technique;
- Understand how Ishikawa Diagram technique is applied in analyzing quality problems and in identifying root causes;
- Analyze and evaluate the process of identifying, correcting and eliminating causes of quality problems to prevent recurrence.

Target group

- Management Representatives
- Functional Leaders/In-Charge
- Internal Auditors
- Key Personnel
- ISO Certification Team

Requirements

No prerequisite

Training outline

- ISO 9001 Requirements on Corrective Action
- Three Quality Problem-Solving Techniques
- 5 Whys
 - Understanding 5 Whys
 - What is 5 Whys?
 - Why use 5 Whys?
 - Conducting problem-solving analysis using 5 Whys
 - Sample Application of 5 Whys
- Ishikawa Diagram
 - Understanding Ishikawa Diagram
 - What is Ishikawa Diagram?
 - Why use Ishikawa Diagram?
 - Conducting problem-solving analysis using Ishikawa Diagram
 - Sample Application of Ishikawa Diagram
- 8 Disciplines

Other information

For payment and other inquiries, please contact Ms. Carla Toralballa, Sales Executive (Carla.Toralballa@tuv.com | +63 998-975-6871).

ADDITIONAL INFORMATION

- Fees are inclusive of training materials and certificate.
- Unless specified in the course brochure, training fees subjected to a 12% VAT.
- All participants are required to pay 50% down payment before the first day of the training.

CANCELLATION POLICY

- TÜV Rheinland Philippines, Inc. reserves the right to postpone and cancel public courses.
- Unless cancelled by TÜV Rheinland Philippines, training fees are non-refundable.
- Participants with late cancellation (five days prior the training schedule) will not be refunded. Full amount of the training fee will be charged and invoiced.
- Transferability: If you are unable to attend, a substitute delegate may attend in your behalf. Please provide the name and title of the substitute delegate

Event overview and booking

Book your desired date now directly online at <https://academy-ph.tuv.com/s/PH-C09-ISOMS-RCA-VC> and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

Order form Page 1/3

I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

Root Cause Analysis

Seminar Number: PH-C09-ISOMS-RCA-VC

Please choose an appointment you would like to book:

- 09/18/2024 - 09/18/2024**, | Event number: PH-C09-ISOMS-RCA-VC-Root Cause Analysis (Virtual Classroom)
€5,000.00 (Net price, plus VAT) €5,600.00 (Gross price, including VAT)
- 10/15/2024 - 10/15/2024**, | Event number: PH-C09-ISOMS-RCA-VC-Root Cause Analysis (Virtual Classroom)
€5,000.00 (Net price, plus VAT) €5,600.00 (Gross price, including VAT)
- 11/15/2024 - 11/15/2024**, | Event number: PH-C09-ISOMS-RCA-VC-Root Cause Analysis (Virtual Classroom)
€5,000.00 (Net price, plus VAT) €5,600.00 (Gross price, including VAT)

All further information about the dates can be found at <https://academy-ph.tuv.com/s/PH-C09-ISOMS-RCA-VC>.

Please send us **all pages** of the form by fax or email to order the above seminar.

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- I am ordering as a consumer (private customer)
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Position Title / Department (optional):

House No. / Street:

Zip code:

City:

Your internal purchase order number:

Your Tax VAT (optional):

You can enter an internal purchase order number
(SAP number)

Your contact data

We use this data for order confirmation and invoicing.

Salutation:

First Name:

Last Name:

Email Address:

Phone number:

Participant information

I will participate in the seminar myself (contact details as indicated above)

The following person is to participate in the seminar:

Complete only if you are not attending yourself, but another person is.

Salutation:

First Name:

Last Name:

Email Address:

Phone number:

Date of birth (optional):

Place of birth (optional):

Payment method: Invoice

For consumers, the cancellation policy applies, which you can find under the attached terms and conditions.

I hereby accept the following general terms and conditions of the organizer (<https://academy-ph.tuv.com/terms>).

Location, date

Signature

Please send us **all pages** of the form by fax or email to order the above seminar.

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