


PhilHealth Benchbook 2nd Edition Awareness


PhilHealth Benchbook 2nd Edition Awareness

 Seminar

 9 Dates available

 Certificate of Completion

 Classroom training, Virtual learning

 12 Lessons

 Available online

Seminar Number: PH-C05-PHEALTHv2-Benchbook-Awareness

Status: 16.03.2026. All current information can be found at <https://academy-ph.tuv.com/s/PH-C05-PHEALTHv2-Benchbook-Awareness>

This awareness training introduces healthcare professionals to the enhanced **PhilHealth Benchbook Version 2**, the official performance standard for health facility accreditation in the Philippines. Whether your institution is applying for accreditation or maintaining its status, this course equips your team with the knowledge to meet **PhilHealth's updated compliance requirements**.

Over two intensive days, participants will learn the intent, structure, and goals behind the Benchbook, including how to interpret its **13 Patient-Centered and Facility-Focused Standards**. The training breaks down the survey process, including required documents, interviews, and evidence of implementation.

You'll leave the course prepared for accreditation assessments and aligned with national health laws—moving your facility closer to **Center of Excellence (COE)** recognition.

Benefits

- Gain a clear understanding of the updated **PhilHealth Benchbook Version 2**
- Learn how to meet **PhilHealth compliance indicators** with confidence
- Prepare for accreditation through hands-on case studies and role-play
- Strengthen your team's alignment with **national health regulations**
- Improve documentation practices across clinical and administrative areas
- Support continuous quality improvement initiatives in your facility
- Enhance your eligibility for the **PhilHealth Center of Excellence Award**

Target group

This program is recommended for:

This course is primarily recommended for Health Care Institution (HCI) personnel applying for or maintaining accreditation under the PhilHealth Benchbook, especially those aiming for the Center of Excellence (COE) Award.

Hospital and Healthcare Facility Leadership/Management: Chief Executive Officers, Directors, Department Heads, and Quality Management Officers, as they are responsible for setting the vision and ensuring facility-wide compliance.

Quality and Accreditation Teams: Staff directly involved in preparing for the Benchbook self-assessment, coordinating the accreditation survey, and implementing Continuous Quality Improvement (CQI) initiatives.

Clinical and Administrative Staff: Physicians, Nurses, Allied Health Professionals, and personnel from key service areas (e.g., Medical Records, Pharmacy, Laboratory, Human Resources, Infection Control, and Facilities Management) whose daily tasks are evaluated during the survey.

Requirements

No prior certification required. Designed for personnel of healthcare institutions currently accredited by or seeking accreditation from **PhilHealth**.

Training outline

1. Introduction to enhanced PHIC Benchbook

- What is the intent of PHIC accreditation program? (Center for Excellence Award)
- What is the purpose if of PHIC advance participation accreditation program?
- When and how the standards of the Benchbook updated?
- What are goals and rationale?
- What are the performance criteria?
- What are indicators of compliance?

2. The PHIC Accreditation Policy

- What is the purpose of accreditation survey?
- What is the scope of an accreditation survey?

- What does It take for facility to be awarded Center of Excellence?
- What is expected of a facility during an accreditation survey?

3. The New Benchbook Standards requirements

A. Patient Centered Standards

- Patient Rights and Organizational Ethics
- Access to Healthcare
- Inpatient Admission and Outpatient Registration
- Assessment of Patients
- Care Planning and Delivery
- Medication Management
- Surgical and Anesthesia Care

B. Facility Focused Standards

- Leadership and Management
- Human Resource and Management
- Information and Management
- Safe Practice and Environment
- Infection Control
- Improving Performance

4. Applicable laws and regulation relevant to Benchbook Standards

1. Patient Rights
2. Access to Healthcare
3. Assessment of Patients
4. Care Planning and care delivery
5. Surgery and Anesthesia
6. Medication Management and Use
7. Infection Control
8. Leadership and Management
9. Facility Management Safety
10. Information and Resource Management

5. Summary and Conclusion

Event overview and booking

Book your desired date now directly online at <https://academy-ph.tuv.com/s/PH-C05-PHEALTHv2-Benchbook-Awareness> and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

PhilHealth Benchbook 2nd Edition Awareness

Seminar Number: PH-C05-PHEALTHv2-Benchbook-Awareness

Please choose an appointment you would like to book:

- 04/06/2026 - 04/07/2026**, Makati City | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)
- 05/05/2026 - 05/06/2026**, | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)
- 06/09/2026 - 06/10/2026**, Makati City | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)
- 07/08/2026 - 07/09/2026**, | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)
- 08/11/2026 - 08/12/2026**, Makati City | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)
- 09/09/2026 - 09/10/2026**, | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)
- 10/06/2026 - 10/07/2026**, Makati City | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)
- 11/10/2026 - 11/11/2026**, | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-PhilHealth Benchbook 2nd Edition Awareness
₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)



12/03/2026 - 12/04/2026, Makati City | Event number: PH-C05-PHEALTHv2-Benchbook-Awareness-

PhilHealth Benchbook 2nd Edition Awareness

₱12,500.00 (Net price, plus VAT) ₱14,000.00 (Gross price, including VAT)

All further information about the dates can be found at <https://academy-ph.tuv.com/s/PH-C05-PHEALTHv2-Benchbook-Awareness>.

Please send us **all pages** of the form by fax or email to order the above seminar.

E-mail:
academy@phl.tuv.com

Phone: +63 28128887

Please enter your order data on the next page.

© TÜV, TUEV and TUV are registered trademarks. Utilisation and application requires prior approval.

Order form Page 2/3

- I am ordering as a consumer (private customer)
- I am ordering as a company / public authority (business customer)

Invoice address

We use this data for order confirmation and invoicing.

Company name:

Position Title / Department (optional):

House No. / Street:

Zip code:

City:

Your internal purchase order number:

Your Tax VAT (optional):

You can enter an internal purchase order number
(SAP number)

Your contact data

We use this data for order confirmation and invoicing.

Salutation:

First Name:

Last Name:

Email Address:

Phone number:

Participant information

I will participate in the seminar myself (contact details as indicated above)

The following person is to participate in the seminar:

Complete only if you are not attending yourself, but another person is.

Salutation:

First Name:

Last Name:

Email Address:

Phone number:

Date of birth (optional):

Place of birth (optional):

Payment method: Invoice

For consumers, the cancellation policy applies, which you can find under the attached terms and conditions.

I hereby accept the following general terms and conditions of the organizer (<https://academy-ph.tuv.com/terms>).

Location, date

Signature

Please send us **all pages** of the form by fax or email to order the above seminar.

E-mail:

academy@phl.tuv.com

Phone: +63 28128887