


# PhilHealth Benchbook 2nd Edition Self-Assessment


## PhilHealth Benchbook 2nd Edition Self-Assessment


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 Seminar

 10 Dates available

 Certificate of Attendance

 Classroom training, Virtual learning

 32 Lessons

 Available online

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Seminar Number: PH-C05-PHEALTHv2-Benchbook-SelfAssessment

Status: 16.03.2026. All current information can be found at <https://academy-ph.tuv.com/s/PH-C05-PHEALTHv2-Benchbook-SelfAssessment>

This intensive four-day training equips healthcare facilities to lead and complete a full internal assessment using the **PhilHealth Benchbook Self-Assessment Tool (SAT)**. The course provides hands-on experience with PhilHealth's scoring methodology, document validation, tracer techniques, and strategic action planning—all essential to pass the **PhilHealth accreditation survey**.

Participants will learn how to evaluate performance against Benchbook Version 2 standards, interpret scoring results, and develop a **Corrective and Preventive Action Plan (CAPA)**. The program aligns all training to the goal of achieving 100% compliance in Core Indicators and prepares teams to present a complete, audit-ready Self-Assessment Summary for submission.

Ideal for teams preparing for accreditation, this course transforms your internal audit process into a powerful driver for quality improvement and **Center of Excellence (COE)** readiness.

## Benefits

- Gain full working knowledge of the **PhilHealth Self-Assessment Tool**
- Learn how to score indicators and interpret survey readiness
- Identify evidence gaps through document reviews, interviews, and tracer audits
- Prepare and validate Proof of Performance across all 13 Benchbook standards
- Develop a complete CAPA and a Benchbook Self-Assessment Summary for submission
- Strengthen internal alignment for a successful accreditation survey

# Target group

This course is designed for:

- **Self-Assessment Team (SAT) Leaders:** Quality Officers, Department Heads, Unit Managers
- **SAT Evaluators and Members:** Staff involved in compliance scoring, audit, and evidence gathering
- **Healthcare Facility Leadership:** Executives responsible for resource allocation and final sign-off

# Requirements

Participants should have prior awareness of the PhilHealth Benchbook Version 2. Ideal for facilities in the planning, implementation, or review phase of their self-assessment.

# Training outline

## 1. Review of PHIC Benchbook

What is the intent of PHIC accreditation program? (Center for Excellence Award)

What is the purpose of PHIC advance participation accreditation program?

When and how the standards of the Benchbook updated?

What are goals and rationale?

What are the performance criteria?

What are indicators of compliance?

## 2. Revisit the PHIC Accreditation Policy

What is the purpose of accreditation survey?

What is the scope of an accreditation survey?

What does it take for facility to be awarded Center of Excellence?

How does an organization plan for an accreditation survey?

How does a facility determine if its ready for accreditation survey?

How is the confidentiality of the accreditation process ensured?

What are the outcomes of the accreditation process?

## 3. The Self-Assessment Process

a. The goal and purpose of selfassessment

b. Survey Process Guide

c. Opening Conference and Agenda  
Review w/ Leadership and Mngt.

- Hospital Overview of the Organization Services
- Tour of Facility
- Leadership Interview
- Document Review
- Infection Control Interview and System Tracer

TOPICS COVERED

- Medication Management Interview and System Tracer
- Human Resource Management Interview
- Improving Performance Review
- Safe Practice and Environment Interview
- Surveyor Integration Meeting
- Leadership Exit Interview

4. Review of Benchbook Key Changes in the Core Standards and Criteria

A. Patient Centered Standards

1. Patient Rights and Organizational Ethics
  2. Access to Healthcare
  3. Inpatient Admission and Outpatient Registration
  4. Assessment of Patients
  5. Care Planning and Delivery
  6. Medication Management
  7. Surgical and Anesthesia Care
- B. Facility Focused Standards
8. Leadership and Management
  9. Human Resource and Management
  10. Information and Management
  11. Safe Practice and Environment
  12. Infection Control
  13. Improving Performance

5. Review of Philippine Laws and Regulation relevant to Benchbook Standards

1. Patient Rights
2. Access to Healthcare
3. Assessment of Patients
4. Care Planning and care delivery
5. Surgery and Anesthesia

6. Medication Management and Use
7. Infection Control
8. Leadership and Management
9. Facility Management Safety
10. Information and Resource Management
6. Training Workshop – Completion of Self-Assessment Checklist
- A. Patient Centered Standards
  1. Patient Rights and Organizational Ethics
  2. Access to Healthcare
  3. Inpatient Admission and Outpatient Registration
  4. Assessment of Patients
  5. Care Planning and Delivery
  6. Medication Management
  7. Surgical and Anesthesia Care
- B. Facility Focused Standards
  8. Leadership and Management
  9. Human Resource and Management
  10. Information and Management
  11. Safe Practice and Environment
  12. Infection Control
  13. Improving Performance
7. Summary and Conclusion

## Event overview and booking

Book your desired date now directly online at <https://academy-ph.tuv.com/s/PH-C05-PHEALTHv2-Benchbook-SelfAssessment> and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

## PhilHealth Benchbook 2nd Edition Self-Assessment

Seminar Number: PH-C05-PHEALTHv2-Benchbook-SelfAssessment

Please choose an appointment you would like to book:

- 03/23/2026 - 03/26/2026**, | Event number: PH-C05-PHEALTHv2-Benchbook-SelfAssessment-PhilHealth Benchbook 2nd Edition Self-Assessment  
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All further information about the dates can be found at <https://academy-ph.tuv.com/s/PH-C05-PHEALTHv2-Benchbook-SelfAssessment>.

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## Participant information

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