Eight Disciplines (8D) in Problem Solving

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Seminar | Always available | Certificate of Attendance

E-learning | 1 Lessons | Available online

Seminar Number: PH-C09-8D-v01-en

Status: 07.10.2026. All current information can be found at https://academy-ph.tuv.com/s/PH-C09-8D-v01-en

8D also called "Team Oriented Problem Solving (TOPS)", is one of the trouble shooting approaches in Ford Motor Company which used in quality issues as well as manufacturing process performance lower than expectations. This training course would assist participant to probe and apply 8D process and skills systematic, and solve problems from the root cause level. As the additional benefit, this course also help participant to establish a preventative system to avoid the likelihood of problems to occur.

Benefits

- Understand and apply when, where & how to use problem-solving technology
- Identify eight disciplines in problem solving process;Be aware of key process steps and tools in trouble shooting
- Evaluate and apply a series of planning mechanism to solve problem systematic
- Know how to solve problem in work place
- Analyze training needs of employee on problem solving

Target group

Management and technical professional who are responsible for problem solving in all industries (manufacturing, services, etc.) e.g. quality, supplier management, customer services personnel.

Requirements

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At least two years work experience should be needed.

Training outline

D0: Prepare for the 8D Process
D1: Establish the Team
D2: Describe the Problem
D3: Develop Interim Containment Actions (ICAs)
D4: Define and Verify Root Cause and Escape Point
D5: Choose and Verify Permanent Corrective Actions (PCAs) for Root Cause and Escape Point
D6: Implement and Validate Permanent Corrective Actions (PCAs)
D7: Prevent Recurrence
D8: Recognize Team and Individual Contributions

Other information

For payment and other inquiries, please send an email to info@phl.tuv.com This course will be valid for 3 days after first access.

Event overview and booking

Book your desired date now directly online at https://academy-ph.tuv.com/s/PH-C09-8D-v01-en and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

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I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

Eight Disciplines (8D) in Problem Solving

Seminar Number: PH-C09-8D-v01-en

Please choose an appointment you would like to book:

☐ **01/01/2024 - 12/31/2099**, | Event number: PH-C09-8D-v01-en
₱2,000.00 (Net price, plus VAT) ₱2,240.00 (Gross price, including VAT)

All further information about the dates can be found at https://academy-ph.tuv.com/s/PH-C09-8D-v01-en.

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Participant information

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