



ISO 9001:2015 Quality Management System Awareness

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 Seminar

 11 Dates available

 Certificate of Attendance

 Classroom training, Virtual learning

 8 Lessons

 Available online

Seminar Number: PH-C05-ISO9001-AW-VC

Status: 11.02.2025. All current information can be found at <https://academy-ph.tuv.com/s/PH-C05-ISO9001-AW-VC>

Enhance your knowledge of quality management with our ISO 9001:2015 Quality Management System Awareness Training. This comprehensive course is designed for individuals eager to deepen their understanding of quality management principles. It provides in-depth insights into the essential elements of the ISO 9001:2015 standard, covering the development, implementation, maintenance, and continuous improvement of a Quality Management System (QMS). Participants will benefit from expert-led discussions, interactive workshops, and the analysis of real-world case studies, enabling them to acquire the skills needed to elevate their organization's quality standards and operational efficiency.

Benefits

After the seminar, participants will:

- **Understand ISO 9001:2015:** Grasp the core principles of quality management and the specific requirements of the ISO 9001:2015 standard.
- **Identify Documented Information:** Learn to pinpoint QMS Documented Information needs relevant to their roles.
- **Implement QMS with Risk-Based Thinking:** Gain skills to guide and apply risk-based thinking for QMS implementation and improvement.
- **Value Internal Audits:** Recognize the importance of internal audits in enhancing management review processes for continual QMS improvement.

These outcomes are designed to not only enhance participants' knowledge and skills in quality management but also to empower them to contribute significantly to their organization's quality improvement efforts.

Target group

This course is ideal for key personnel across various organizational roles:

- **Line Management & Supervision:** For those overseeing employee performance and operations to ensure efficiency and adherence to standards.
- **Operations, Maintenance, and Engineering:** Staff responsible for the smooth execution of daily activities and upkeep of operational systems to optimize performance.
- **Production, Quality Assurance, and Quality Control:** Individuals focused on producing high-quality outputs and ensuring products/services meet predefined quality standards.
- **Management's Representatives:** Appointed personnel tasked with specific QMS duties, facilitating the implementation and maintenance of quality standards as per ISO 9001:2015.

This training is tailored to empower these essential roles with the expertise to enhance and sustain quality management processes within their organization.

Requirements

For the most effective learning experience, participants should have:

- A foundational knowledge of quality management concepts and principles.
- An awareness of their organizational processes and operations.
- A commitment to improving organizational performance and quality standards.

No specific educational background is needed, making this course accessible to anyone interested in advancing quality management within their organization.

Training outline

Introduction

- Overview of ISO 9001:2015 and its importance in the global market
- Historical evolution of ISO 9001 standards
- Benefits of implementing a Quality Management System (QMS)

Principles and Components of a Quality Management System

- Detailed exploration of the seven quality management principles
 - Customer focus and its impact on business success
 - Leadership principles for a quality-oriented culture
 - Engaging people at all levels for effective QMS

- Process approach to improve operational efficiency
- Continuous improvement as a strategic objective
- Decision-making based on evidence
- Relationship management with external parties
- Core components of a QMS
 - Scope of QMS
 - Leadership and commitment
 - Planning for QMS
 - Support and resources
 - Operation planning and control
 - Performance evaluation
 - Improvement strategies

Requirements for Design, Establishment, Maintenance, and Improvement of QMS

- Structuring a QMS to meet ISO 9001:2015 standards
- Leadership roles and responsibilities in a QMS
- QMS planning and risk management
- Support processes, including resources, competencies, and communication
- Operational planning and control
- Evaluating QMS performance and implementing improvements

Determining Your Organization's Context and Interested Parties

- Techniques for analyzing internal and external issues
- Identifying and understanding the needs of interested parties
- Applying context analysis to QMS design and implementation

Setting Quality Objectives (SMART)

- Importance of SMART objectives in QMS
- Process for setting and reviewing quality objectives
- Aligning quality objectives with business strategy

Identifying Risks and Risk Treatment

- Risk identification processes within QMS
- Risk analysis and evaluation techniques
- Developing and implementing risk treatment plans

Managing QMS Implementation of Documented Information Requirements

- Understanding documented information requirements
- Developing and controlling QMS documentation
- Record-keeping and evidence of compliance

Conducting Internal Audit

- Planning and preparing for an internal audit
- Conducting the audit: Techniques and best practices
- Reporting audit findings and managing non-conformities
- Follow-up activities and audit closure

Striving towards Success of QMS Continual Improvement through Management Review

- Planning and conducting management reviews
- Analyzing data for management review
- Making decisions for continual improvement
- Follow-up actions from management review

Other information

For payment details and inquiries, please contact academy@phl.tuv.com. Our team will guide you through the payment process and answer any questions about schedules, content, or logistics.

ADDITIONAL INFORMATION

- Training fees include materials and a certificate.
- Unless stated otherwise, fees are subject to **12% VAT**.
- A **50% down payment** is required before the first day of training. The balance is due on or before the last day.
- We accept various payment methods; please reach out for instructions.
- **For Classroom Trainings, there will be an additional ₱ 1,000 for ancillary costs.**

CANCELLATION POLICY

- TÜV Rheinland Philippines reserves the right to postpone or cancel public courses due to valid reasons.
- Unless cancelled by TÜV Rheinland Philippines, all fees are non-refundable once registration is confirmed.
- Cancellations made five days or fewer before the training date are non-refundable; full fees will be charged.
- You may nominate a substitute delegate at no extra cost. Please provide their details at least three business days beforehand.

Event overview and booking

Book your desired date now directly online at <https://academy-ph.tuv.com/s/PH-C05-ISO9001-AW-VC> and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

ISO 9001:2015 Quality Management System Awareness

Seminar Number: PH-C05-ISO9001-AW-VC

Please choose an appointment you would like to book:

- 03/03/2025 - 03/03/2025**, | Event number: PH-C05-ISO9001-AW-VC-ISO 9001:2015 Quality Management System Awareness (Virtual Classroom)
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- 06/03/2025 - 06/03/2025**, Makati | Event number: PH-C05-ISO9001-AW-VC-ISO 9001:2015 Quality Management System Awareness
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