


Total Quality Management

Total Quality Management


 Seminar

 4 Dates available

 Certificate of Completion

 Virtual learning

 16 Lessons

 Available online

Seminar Number: PH-C05-TQM-VC

Status: 16.03.2026. All current information can be found at <https://academy-ph.tuv.com/s/PH-C05-TQM-VC>

Two-day seminar workshop designed to provide an overview of the foundational and developmental concepts of Total Quality Management (TQM) and the best practices for effective and efficient implementation of which.

Benefits

At the end of the course, learners should be able to:

- Know the basic underlying principles of TQM and its developmental process;
- Understand basic Documentation, Quality Control tools and Quality plan as implementing framework of TQM. Know the relationship of QMS and 14 points of Deming in the light of TQM;
- Familiarize with Kaizen, Quality Circles and Project Implementation Workshops which includes plans, programs and monitoring schemes.

Target group

- Top Management
- Department Managers and Staff
- Internal Auditors
- Key Personnel in Quality Control and Quality Assurance

Requirements

No prerequisite

Training outline

Day 1

- Foundational Concepts
- TQM History/Timeline Definition of TQM
- Developmental Phases of TQM
- Quality Management System and Deming's perspectives on Quality
- Quality Plan

Day2

- Kaizen
- Quality Circles
- Project implementation Workshop Plans
- Programs
- Monitoring Schemes

Other information

For payment details and inquiries, please contact academy@ph.tuv.com. Our team will guide you through the payment process and answer any questions about schedules, content, or logistics.

ADDITIONAL INFORMATION

- Training fees include materials and a certificate.
- Unless stated otherwise, fees are subject to **12% VAT**.
- A **50% down payment** is required before the first day of training. The balance is due on or before the last day.
- We accept various payment methods; please reach out for instructions.
- **For Classroom Trainings, there will be an additional ₱ 1,000 for ancillary costs.**

CANCELLATION POLICY

- TÜV Rheinland Philippines reserves the right to postpone or cancel public courses due to valid reasons.

- Unless cancelled by TÜV Rheinland Philippines, all fees are non-refundable once registration is confirmed.
- Cancellations made five days or fewer before the training date are non-refundable; full fees will be charged.
- You may nominate a substitute delegate at no extra cost. Please provide their details at least three business days beforehand.

Event overview and booking

Book your desired date now directly online at <https://academy-ph.tuv.com/s/PH-C05-TQM-VC> and benefit from these advantages:

- Fast booking process
- Personal customer account
- Simultaneous booking for several participants.

Alternatively, you can use the order form to order via fax or e-mail.

Order form Page 1/3

I HEREBY BINDING REGISTRATION FOR THE FOLLOWING SEMINAR:

Total Quality Management

Seminar Number: PH-C05-TQM-VC

Please choose an appointment you would like to book:

- 08/13/2026 - 08/14/2026**, | Event number: PH-C05-TQM-VC-Total Quality Management
₹8,000.00 (Net price, plus VAT) ₹8,960.00 (Gross price, including VAT)
- 09/17/2026 - 09/18/2026**, | Event number: PH-C05-TQM-VC-Total Quality Management
₹8,000.00 (Net price, plus VAT) ₹8,960.00 (Gross price, including VAT)
- 10/07/2026 - 10/08/2026**, | Event number: PH-C05-TQM-VC-Total Quality Management
₹8,000.00 (Net price, plus VAT) ₹8,960.00 (Gross price, including VAT)
- 11/10/2026 - 11/25/2026**, | Event number: PH-C05-TQM-VC-Total Quality Management
₹8,000.00 (Net price, plus VAT) ₹8,960.00 (Gross price, including VAT)

All further information about the dates can be found at <https://academy-ph.tuv.com/s/PH-C05-TQM-VC>.

Please send us **all pages** of the form by fax or email to order the above seminar.

E-mail:
academy@phl.tuv.com

Phone: +63 28128887

Please enter your order data on the next page.

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- I am ordering as a consumer (private customer)
- I am ordering as a company / public authority (business customer)

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Company name:

Position Title / Department (optional):

House No. / Street:

Zip code:

City:

Your internal purchase order number:

Your Tax VAT (optional):

You can enter an internal purchase order number
(SAP number)

Your contact data

We use this data for order confirmation and invoicing.

Salutation:

First Name:

Last Name:

Email Address:

Phone number:

Participant information

I will participate in the seminar myself (contact details as indicated above)

The following person is to participate in the seminar:

Complete only if you are not attending yourself, but another person is.

Salutation:

First Name:

Last Name:

Email Address:

Phone number:

Date of birth (optional):

Place of birth (optional):

Payment method: Invoice

For consumers, the cancellation policy applies, which you can find under the attached terms and conditions.

I hereby accept the following general terms and conditions of the organizer (<https://academy-ph.tuv.com/terms>).

Location, date

Signature

Please send us **all pages** of the form by fax or email to order the above seminar.

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